CODE ENFORCEMENT

MISSION STATEMENT:

The mission of the Code Enforcement Department is to protect and maintain public health and enhance property value by enforcing adopted codes.

CORE FUNCTIONS:

- Enforce Property Maintenance Codes Encourage voluntary compliance of City codes
- 2) Impose Building Codes Ensure compliance of City building codes
- 3) Issue Building Permits Review building plans for compliance with City codes
- **4) Promote Community Aesthetics** Encourage citizens to keep their properties violation free

2013 - 2014 WORK PLAN

CORE FUNCTION: #1 Enforce Property Maintenance Codes

Action:

- Respond to citizen complaints and violations
- Initiate code violations
- Utilize "Access Cedar Hill" for Code Enforcement

Activity Measurement:

- Respond to approximately 1,200 annual complaints within two business days
- Initiate approximately 6,000 annual code violation cases
- Initiate approximately 500 annual code violations through Operation Clean Sweep

Meets City Council's Premier Statements:

Cedar Hill is Clean.

Cedar Hill is Safe.

CORE FUNCTION: #2 Impose Building Codes

Action:

Perform building inspections (same day if called in before 6:30 am)

Activity Measurement:

 Inspect approximately 3,900 inspections annually (100% of the time) within one business day

Meets City Council's Premier Statements:

Cedar Hill is Safe.

Cedar Hill is Clean.

CORE FUNCTION: #3 Issue Building Permits

Action:

- Issue Single-Family Building Permits
- Issue Commercial Plan Review Comments and Permits
- Issue Plumbing, Electrical, Mechanical, Storage Building and Irrigation Permits on a walk-in basis

Activity Measurement:

- Review Single-Family Building Permits within three business days of receipt
- Review all commercial building plans within five days of receipt
- Issue 100 Single-Family Building Permits annually
- Issue 50 Commercial Plan Review Comments and Permits annually
- Issue 680 Plumbing, Electrical, Mechanical, Storage Building, Fence and Irrigation Permits on a walk-in basis annually

Meets City Council's Premier Statements:

Cedar Hill is Safe.

Cedar Hill is Clean.

CORE FUNCTION: #4 Promote Community Aesthetics

Action:

- Award "Yard of the Month" gift certificates
- Participate in "Keep Cedar Hill Beautiful" meetings and activities
- Hold spring and fall clean up events for citizens
- Coordinate household hazardous waste events for citizens
- Coordinate E-Waste recycle and paper shredding events
- Participate in Citywide Block Party

Activity Measurement:

- Issue six "Yard of the Month" awards monthly
- Coordinate "Keep Cedar Hill Beautiful" meetings (12) monthly
- Conduct a fall and spring clean-up event annually
- Facilitate two household hazardous waste events annually
- Attend [at least] one neighborhood association meeting or function monthly
- Conduct two E-Waste Recycle and Paper Shredding events annually
- Coordinate "Operation Clean Sweep" annually

Meets City Council's Premier Statements:

Cedar Hill is Clean.

Cedar Hill is Safe.

SUMMARY CODE ENFORCEMENT

EXPENDITURES	ACTUAL FY 11-12		BUDGET FY 12-13		ESTIMATED FY 12-13		BUDGET FY 13-14	
Personnel Supplies Maintenance Services Utilities Sundry	\$	533,223 13,119 5,720 107,841 3,866 18,776	\$	541,660 13,385 6,050 175,795 4,070 17,550	\$	540,550 12,310 8,500 165,795 4,220 17,550	\$	544,680 14,210 5,750 176,045 4,220 17,655
TOTAL Department Budget	\$	682,545	\$	758,510	\$	748,925	\$	762,560
STAFFING		ACTUAL Y 11-12		BUDGET Y 12-13	E	ESTIMATED FY 12-13		BUDGET Y 13-14
Building Official Neighborhood and Code Services Manager Code Enforcement Supervisor Senior Building Inspector Building Inspector Senior Code Enforcement Officer Code Enforcement Officer Permit Technician TOTAL Department Staff PERFORMANCE		1.00 0.00 1.00 1.00 2.00 1.00 2.00 1.00	E	1.00 0.00 1.00 1.00 2.00 1.00 2.00 1.00	E	1.00 0.00 1.00 1.00 2.00 1.00 2.00 1.00		1.00 0.00 1.00 2.00 1.00 2.00 1.00 9.00
INDICATORS		Y 11-12		Y 12-13	_	FY 12-13		Y 13-14
Complaints responded to within two business days		97%		97%		95%		97%
Inspections performed on on same day*		99%		99%		95%		99%
Building Permits issued within five business days		95%		95%		90%		95%

^{*}If reported by 6:00 a.m.